



HEALTHCARE FOR HVAC  
you can trust in

Expert and Competitive  
SERVICE AND MAINTENANCE PLANS

We look after you better





QUALITY

PART

SERVED

SERVICE



199816



Air Conditioning  
Heating  
Evaporative Cooling

## Service and Maintenance Plans HVAC healthcare to trust in

Expert servicing and timely maintenance of HVAC equipment will be a cornerstone of your facilities management plan.

Clean Air are a partner in whose care you can trust.

We will ensure the continuing performance and reliability of your equipment.

We will maintain it's optimum efficiency, prolong life expectancy and reduce the risk of a costly failure or needless energy use.

Along the way we will help ensure you meet Health and Safety regulations and ever more complex heating and air conditioning legislation.

We have been in business over 20 years and experience counts.

Choose your plan and sit back in the confidence that our pricing is competitive, our engineers skilled and qualified and that, above all, we care about you as our customer.



## THE BENEFITS OF CHOOSING THE RIGHT PARTNER

# guiding principles

### COMPETITIVE NOT CUT RATE

We promise better value. Our prices are highly competitive but never at the expense of quality. Expert, experienced and appropriately qualified staff are a given. It is why our customers stay with us and it is why we have been expanding our business for over 20 years. Poor repair, maintenance or service is expensive whatever the cost.

### NO HIDDEN EXTRAS

Firm pricing, transparency and honesty are values we hold dear, it is the basis for *our* partnerships.

### FREE SITE SURVEY

Naturally we do not charge to find out more about our customers and make the right recommendation.

### WARRANTIES

All materials (and sometimes labour) are warranted for 12 months, no quibbles.

### A SERVICE TAILORED TO FIT YOU, NOT US

Service and maintenance schedules will be determined after a full site survey. Having identified your needs, we will consider such aspects as equipment criticality, seasonal adjustments, manufacturers' recommendations and our own experience. We will then talk through the options and always provide detailed confirmation in writing of your cover.

### ULTIMATE PEACE OF MIND

Relax in the knowledge that our service is reliable, our engineers skilled and our response fast. We do what we say we will, when we say we will.

**CLEAN AIR GROUP - FACILITIES MANAGEMENT DIVISION**  
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# our engineers



## QUALIFIED EXPERTS

Our engineers are experts, fully qualified to undertake the works they attend. This means that manufacturers' procedures are correctly followed and in a timely fashion.

## DEDICATED SERVICE AND MAINTENANCE DIVISION

Our engineers are experienced in all aspects of HVAC and so able to consider the bigger picture. They work in dedicated teams for heating, air conditioning, ventilation and evaporative cooling to ensure the highest standards of service and maintenance within their specialist fields. Knowledge is freely shared throughout the company, which makes for a formidable pool of experience to tap.

## THE RIGHT CREDENTIALS

Our expert and experienced HVAC engineers are fully trained and qualified in their dedicated fields of expertise. They are fully trained for 'Safe Working' practices including Working at Heights with all engineers holding IOSH Passports and MEWP licences. Clean Air are members of Gas Safe, Oftec, HVCA, Refcom and are an ISO 2001 certified organisation.

## FRONTLINE EQUIPMENT AND SPARES AT HAND

Our engineers are fully equipped with the specialist HVAC tools to get on with the task in hand, from the diagnosis of system faults to ensuring manufacturers' service programmes are correctly followed.

Our service vehicles carry many common spares on board and our warehouse a lot more. This means that first visit fixes are often possible as issues present themselves. If not we will provide expert advice and promptly expedite a plan of works to get your system up and running with the minimum of inconvenience.

## FRIENDLY AND INFORMED

You will find our engineers approachable, courteous and informed. Their uniforms are pretty smart too!

## THE BENEFITS OF CHOOSING THE RIGHT PARTNER

# our service

### PRIORITY RESPONSE

When required you need the confidence to know that an expert in your HVAC system will be there quickly. You can rely on us.

### ALL LEADING MAKES COVERED

Our expert engineers have the specialist experience to carry out servicing, maintenance, inspections and remedial or refurbishment works for all the leading HVAC manufacturers.

### REPAIR OR REPLACE

In some cases repair or refurbishment of existing plant is not the most sensible financial or environmental option. The latest heating and cooling technologies offer incredible performance and energy efficiencies. This can save money and help cut your carbon emissions. In this event, we will undertake a detailed survey of the site, calculate heating and cooling loads, consider potential payback periods and recommend an appropriate solution complete with a fully costed proposal.

### PROACTIVE

From appropriate servicing schedules to preventative maintenance and effective repairs, our engineers have the training and the experience which matter. The result is that they can often spot potential faults before they arise, tracking system history and key indicators closely. Ultimately effective preventative maintenance means less downtime and unforeseen, avoidable and costly repairs.

### **It's about exceeding expectations, not just meeting them.**

What makes Clean Air different is that our expert engineers go the extra mile. They will identify and attend to many additional items simply because they are conscientious and have the experience to spot them. Items you might only ever know about if they were left unattended.

# the results

## REDUCED DOWNTIME

We plan an effective maintenance programme for you. You can look forward to improved reliability as untimely repairs are minimised. Fault prevention is second nature to our engineers, as is their ability to effectively troubleshoot. They get to the root of the problem with skilled fault diagnosis, carry out the necessary remedial works and ensure it does not occur again.

## IMPROVED SYSTEM PERFORMANCE AND LOWER COSTS

Enhanced efficiency leads to reduced energy consumption, reduced carbon emissions and lower energy costs. Often it will also increase cooling or heating capacity for improved control and comfort.

## LEGISLATION COMPLIANCE

Because we are experts in all the latest regulations you can trust in us to help you meet your obligations. From equipment testing and inspections to safety checks and audits you can rely on us.

## EXTENDED LIFE OF PLANT

Effective servicing and preventative maintenance keeps equipment in top condition for a longer and more reliable life cycle.



no hidden  
costs  
**COMPETITIVE  
PRICING**  
TRUST IN US

QUALITY ASSURED

PASSED

QUALITY ASSURED



**our promise**  
the right solution  
installed on time  
without disruption  
and within budget

## CLEAN AIR GROUP

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Business

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